

# Avalon Health Care Group



Avalon Health Care Group is a diversified healthcare services provider that offers skilled nursing, therapy, senior living/assisted living and other medical services through their owned, operated, or managed facilities. Located in the Western United States, they provide care to patients in Hawaii, California, Washington, Nevada, Utah, and Oregon.

Avalon employs 7,000+ employees who provide care to 6,850+ patients/residents daily. Avalon has numerous real estate holdings to house their patients which adds significant cash complexities and liquidity requirements to their treasury and financial operations. Additionally, their nearly 7K patients and residents are cared for in distinct and numerous channels - directly in their physical facilities, across their ~50 business subsidiaries, and amongst their external contractors – which presented substantial payment management and control requirements.

With the goal to streamline processes, gain greater cash visibility and improve payment and bank transaction reconciliation processes, Avalon needed a system and partner that would be able to provide best-practice functionality and still offer flexible, customized capabilities to meet their unique requirements.

When Avalon began discussions with **TreasuryXpress**, their frustration with their current TMS provider, was at an all time high. Their incumbent provider simply could not and would not meet their specialized needs.

Only **TreasuryXpress** was able to provide Avalon with all the required features.

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## PROJECT HIGHLIGHTS:

- Avalon implemented and was live on the **TreasuryXpress** solution in just 10 weeks.
- Custom development of automated Positive Pay functions; eliminating human intervention by 100%
- Controlled payment approval workflows have reduced duplicate ACH payment execution by 100%
- Forecasted reduction of bank transaction fees of ~\$100K p.a.

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## AWARD RECOGNITION:

- Avalon Healthcare and **TreasuryXpress** were awarded the **2019 Best Treasury Management Solution** by TMI Magazine